Whatz-it[™] moveable rating scale

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In the Box

- 1 Whatz-it board
- 9 magnetic tiles
- Optional yes/no stickers

Accessories are available:

- Spare sticker sheets and laminates to generate new labels
- 'ProxTalker App' an easy way to generate new images for labels
- Replacement customised sticker set

How to use Whatz-it

Here are some tips to using Whate-it working with anybody with communication difficulties:

- set up the magnetic tiles on the storage area with the symbols or pictures you want to use. If necessary create new images
- always model how to use Whate-it. With some clients it may be necessary to use a doll or puppet to do this.
- follow the steps below either directly with the client or with a doll or puppet – it can be helpful to use the same area of pain/symptoms that your client presents with
- establish the language used for describing pain –
 'pain' or 'hurt' and be consistent about using this
 language throughout
- remember Whate-it can be used to rate other experiences too; 'do you like maths?','did you like the film we saw?','how was lunch today?' ...

Suggested Script

- I know you have a sore _____ and I'm here to help make it better
- I want you to tell me how much it hurts / how much pain you've got
- This (pointing to the Whate-it) will help you tell me how much it hurts / how much pain you've got.
- This symbol (holding up the pain symbol) means hurt / pain
- If I put it here (demonstrate sliding the pain symbol into the green section) it means it doesn't hurt / there is no pain and everything is ok – happy facial expression and body language
- If I put it here (demonstrate sliding the pain symbol into the orange section) this means it hurts / you have some pain – match facial expression and body language
- If I put it up here (demonstrate sliding the pain symbol into the red section) this means it really, really hurts / you have a lot of pain – lots of facial expression and body language to emphasise extreme pain
- Can you show me using this symbol how much it hurts / how much pain you have got - give plenty of time for a response and repeat the scale if necessary
- Thank you for showing me, now I can help to make it better

Scoring chart/metrics

If you need to record responses for the duration of an episode of pain, stay in hospital or in general any activity being communicated underneath the **Whateris**, is a numeric scale which can be matched to the position of the slider, and recorded on your own documentation.

Maintenance

The recommended method of cleaning **Whatez-it** is to wash in warm soapy water (typically 35°C).

Ushatz-it can also be wiped down with various cleaning fluids such as Actichlor©, Incidin©, Clinell©, Hydrex HS©, Milton©, etc.

Do not wash in a dishwasher or autoclave

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